



## CLIENT INTAKE

Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### GENERAL INFORMATION

Patient Name \_\_\_\_\_ Preferred First Name \_\_\_\_\_

Address \_\_\_\_\_ Apt# \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone: (     ) \_\_\_\_\_ Mobile (     ) \_\_\_\_\_ Work (     ) \_\_\_\_\_

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_ SSN \_\_\_\_\_

Email Address \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_ Marital Status \_\_\_\_\_

Spouse Name \_\_\_\_\_ Children \_\_\_\_\_

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

Emergency Contact \_\_\_\_\_ Emergency Contact Phone \_\_\_\_\_

Primary Care Physician \_\_\_\_\_ Address \_\_\_\_\_

### PRIMARY INSURANCE INFO

Insurance Co. Name \_\_\_\_\_ ID#: \_\_\_\_\_ Group #: \_\_\_\_\_

Insured's Name \_\_\_\_\_ Relation to You \_\_\_\_\_ Insured's DOB \_\_\_\_\_

### SECONDARY INSURANCE INFO

Insurance Co. Name \_\_\_\_\_ ID#: \_\_\_\_\_ Group # \_\_\_\_\_

Insured's Name \_\_\_\_\_ Relation to You \_\_\_\_\_ Insured's DOB \_\_\_\_\_

Have you ever had chiropractic care? \_\_\_\_\_ When? \_\_\_\_\_

Doctor's Name \_\_\_\_\_ Were you satisfied? \_\_\_\_\_

If no, please list reasons for dissatisfaction \_\_\_\_\_

How did you hear about our office? Circle One

Friend      Relative      Yellow Pages      Internet      Insurance Provider List      Mail

Which one of our clients should we thank for referring you? \_\_\_\_\_

### HEALTH HISTORY

For the conditions below, please indicate if you have had the condition in the past or if you presently have the condition:

<u>Past</u>	<u>Present</u>	<u>Condition</u>	<u>Past</u>	<u>Present</u>	<u>Condition</u>
<input type="checkbox"/>	<input type="checkbox"/>	Allergies (seasonal)	<input type="checkbox"/>	<input type="checkbox"/>	High Blood Pressure
<input type="checkbox"/>	<input type="checkbox"/>	Anxiety	<input type="checkbox"/>	<input type="checkbox"/>	Hip Pain
<input type="checkbox"/>	<input type="checkbox"/>	Arthritis	<input type="checkbox"/>	<input type="checkbox"/>	HIV/AIDS
<input type="checkbox"/>	<input type="checkbox"/>	Asthma	<input type="checkbox"/>	<input type="checkbox"/>	Jaw Pain/TMJ
<input type="checkbox"/>	<input type="checkbox"/>	Blurred/Double Vision	<input type="checkbox"/>	<input type="checkbox"/>	Loss of Balance
<input type="checkbox"/>	<input type="checkbox"/>	Cancer	<input type="checkbox"/>	<input type="checkbox"/>	Low Back Pain
<input type="checkbox"/>	<input type="checkbox"/>	Depression	<input type="checkbox"/>	<input type="checkbox"/>	Low Blood Pressure
<input type="checkbox"/>	<input type="checkbox"/>	Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	Low Blood Sugar
<input type="checkbox"/>	<input type="checkbox"/>	Digestive Problems	<input type="checkbox"/>	<input type="checkbox"/>	Lung Problems
<input type="checkbox"/>	<input type="checkbox"/>	Dizziness	<input type="checkbox"/>	<input type="checkbox"/>	Menstrual Problems
<input type="checkbox"/>	<input type="checkbox"/>	Drug/Alcohol Use	<input type="checkbox"/>	<input type="checkbox"/>	Mid Back Pain
<input type="checkbox"/>	<input type="checkbox"/>	Epilepsy/Seizures	<input type="checkbox"/>	<input type="checkbox"/>	Migraines
<input type="checkbox"/>	<input type="checkbox"/>	Erectile Dysfunction	<input type="checkbox"/>	<input type="checkbox"/>	Neck Pain
<input type="checkbox"/>	<input type="checkbox"/>	Fainting	<input type="checkbox"/>	<input type="checkbox"/>	Numb/Tingling Arms/Hands
<input type="checkbox"/>	<input type="checkbox"/>	Fibromyalgia	<input type="checkbox"/>	<input type="checkbox"/>	Numb/Tingling Legs/ Feet
<input type="checkbox"/>	<input type="checkbox"/>	Foot or Knee Problems	<input type="checkbox"/>	<input type="checkbox"/>	Osteoporosis
<input type="checkbox"/>	<input type="checkbox"/>	Headaches	<input type="checkbox"/>	<input type="checkbox"/>	Ringing in Ears
<input type="checkbox"/>	<input type="checkbox"/>	Heartburn	<input type="checkbox"/>	<input type="checkbox"/>	Scoliosis
<input type="checkbox"/>	<input type="checkbox"/>	Hearing Loss	<input type="checkbox"/>	<input type="checkbox"/>	Shoulder Pain
<input type="checkbox"/>	<input type="checkbox"/>	Heart Attack	<input type="checkbox"/>	<input type="checkbox"/>	Skin Problems
<input type="checkbox"/>	<input type="checkbox"/>	Heart Problems	<input type="checkbox"/>	<input type="checkbox"/>	Stroke
<input type="checkbox"/>	<input type="checkbox"/>	Hepatitis	<input type="checkbox"/>	<input type="checkbox"/>	Thyroid problems
			<input type="checkbox"/>	<input type="checkbox"/>	Upper Back Pain

Additional comments/problems/issues you would like the doctor to know: \_\_\_\_\_



*Please mark if you've ever had the following:*

*Back Surgery If so, what kind?* \_\_\_\_\_

*Pacemaker* \_\_\_\_\_

*Defibrillator* \_\_\_\_\_

*Car Accident If so, when?* \_\_\_\_\_

*Slip/Falls If so, what?* \_\_\_\_\_

*Broken Bones If so, where?* \_\_\_\_\_

*List any past surgeries:* \_\_\_\_\_

*List all medications (If you don't know the names, please list what they are for):* \_\_\_\_\_

*List any medication allergies:* \_\_\_\_\_

*For Females: Last Menstrual Period:* \_\_\_\_\_

*Are you or could you be pregnant?* \_\_\_\_\_

*If yes, how many weeks?* \_\_\_\_\_

**Assignment & Release-** By signing below, I authorize Lexington Family Chiropractic to release medical records required by my insurance company(s). I authorize my insurance company(s) to pay benefits directly to Lexington Family Chiropractic and I agree that a reproduced copy of this authorization will be as valid as the original. I understand that I am responsible for any amount not covered by my insurance, or any amount for a patient for which I am the guarantor. I agree that I will be responsible for any collection agency or attorney fees incurred. I understand that by signing below, I am giving written consent for the use and disclosure of protected health information for treatment, payment, and health care operations.

By signing below, I give my consent for examination and the performance of any tests or procedures needed. If the patient is a minor, by signing I give consent for examination, tests, and procedures for the above minor patient.

\_\_\_\_\_  
*PATIENT'S NAME (PRINTED)*

\_\_\_\_\_  
*TODAY'S DATE*

\_\_\_\_\_  
*PATIENT'S SIGNATURE (or RESPONSIBLE PARTY)*

## CURRENT COMPLAINT HISTORY SYMPTOM #1

**Primary Symptom 1 (Circle):**    Neck Pain    Mid Back Pain    Low Back Pain    Other: \_\_\_\_\_

**How long have you had this symptom?** \_\_\_\_\_

**How did this symptom begin?** ☐ After a specific incident (describe) \_\_\_\_\_

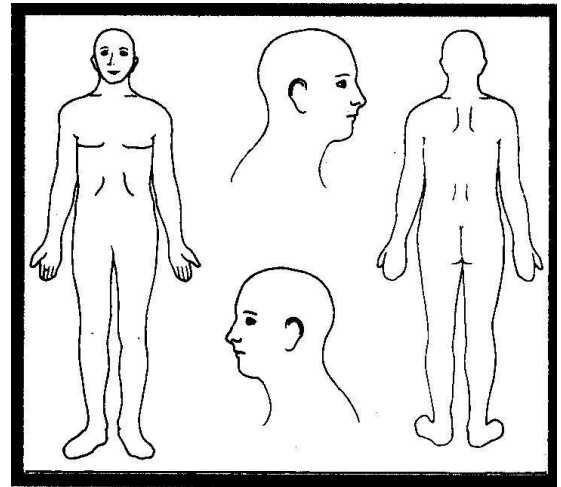
☐ After a car accident (date) \_\_\_\_\_ ☐ Gradually developed over time    ☐ Work Injury    ☐ Other \_\_\_\_\_

**Description of pain or symptoms:**    ☐ Sharp    ☐ Shooting    ☐ Dull    ☐ Burning    ☐ Ache    ☐ Numbness    ☐ Weakness    ☐ Tingling

☐ Throbbing    ☐ Stiffness    ☐ Stabbing    ☐ Other \_\_\_\_\_

**SHOW US YOUR PAIN—USE THE LETTERS BELOW TO INDICATE THE TYPE AND LOCATION OF YOUR SYMPTOMS TODAY**

H= SHARP    G= SHOOTING    B= BURNING    A= ACHE    N= NUMBNESS  
W= WEAKNESS    P= PINS & NEEDLES    T= THROBBING  
F= STIFFNESS    S= STABBING    O= OTHER



**On a scale of 0-10, with 10 being the worst, circle the number that best describes the symptom most of the time:**

0   1   2   3   4   5   6   7   8   9   10

**Does your pain move or radiate?**    ☐ Yes    ☐ No    Where? \_\_\_\_\_

**What makes your symptoms better?**    ☐ Nothing    ☐ Lying Down    ☐ Standing    ☐ Sitting    ☐ Movement/Exercise    ☐ Rest    ☐ Ice    ☐ Heat

☐ Medication    ☐ Massage    ☐ Muscle Relaxers    ☐ Stretching    ☐ Other \_\_\_\_\_

**What makes your symptoms worse?**    ☐ Nothing    ☐ Lying Down    ☐ Standing    ☐ Sitting    ☐ Movement/Exercise    ☐ Rest

☐ Other \_\_\_\_\_

**Frequency of pain or symptoms:**    ☐ Constant (76-100%)    ☐ Frequent (51-75%)    ☐ Occasional (26-50%)

**What activities are affected because of this symptom?**    ☐ ADL's (activities to take care of yourself)    ☐ Employment    ☐ Sleeping

☐ Hobbies    ☐ Other \_\_\_\_\_

**Has anyone treated you for this episode?**    ☐ Yes    ☐ No    If Yes, what type of treatment have you had? \_\_\_\_\_

**Patient's Signature (Or Guardian):** \_\_\_\_\_ **Date:** \_\_\_\_\_

## CURRENT COMPLAINT HISTORY SYMPTOM #2 AND #3

**\*\*If you do not have a second complaint, please write N/A and sign and date at bottom**

**Symptom 2 (Circle):**    Neck Pain    Mid Back Pain    Low Back Pain    Other: \_\_\_\_\_

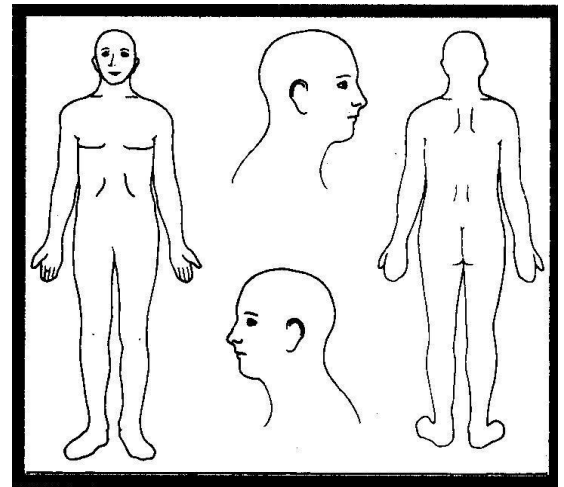
**How long have you had this symptom?** \_\_\_\_\_

**How did this symptom begin?** ☐ After a specific incident (describe) \_\_\_\_\_  
☐ After a car accident (date) \_\_\_\_\_ ☐ Gradually developed over time    ☐ Work Injury    ☐ Other \_\_\_\_\_

**Description of pain or symptoms:**    ☐ Sharp    ☐ Shooting    ☐ Dull    ☐ Burning    ☐ Ache    ☐ Numbness    ☐ Weakness    ☐ Tingling  
☐ Throbbing    ☐ Stiffness    ☐ Stabbing    ☐ Other \_\_\_\_\_

**SHOW US YOUR PAIN—USE THE LETTERS BELOW TO INDICATE THE TYPE AND LOCATION OF YOUR SYMPTOMS TODAY**

H= SHARP    G= SHOOTING    B= BURNING    A= ACHE    N= NUMBNESS  
W= WEAKNESS    P= PINS & NEEDLES    T= THROBBING  
F= STIFFNESS    S= STABBING    O= OTHER



**On a scale of 0-10, with 10 being the worst, circle the number that best describes the symptom most of the time:**

0   1   2   3   4   5   6   7   8   9   10

**Does your pain move or radiate?**    ☐ Yes    ☐ No    Where? \_\_\_\_\_

**What makes your symptoms better?**    ☐ Nothing    ☐ Lying Down    ☐ Standing    ☐ Sitting    ☐ Movement/Exercise    ☐ Rest    ☐ Ice    ☐ Heat  
☐ Medication    ☐ Massage    ☐ Muscle Relaxers    ☐ Stretching    ☐ Other \_\_\_\_\_

**What makes your symptoms worse?**    ☐ Nothing    ☐ Lying Down    ☐ Standing    ☐ Sitting    ☐ Movement/Exercise    ☐ Rest  
☐ Other \_\_\_\_\_

**Frequency of pain or symptoms:**    ☐ Constant (76-100%)    ☐ Frequent (51-75%)    ☐ Occasional (26-50%)

**What activities are affected because of this symptom?**    ☐ ADL's (activities to take care of yourself)    ☐ Employment    ☐ Sleeping  
☐ Hobbies    ☐ Other \_\_\_\_\_

**Has anyone treated you for this episode?**    ☐ Yes    ☐ No    If Yes, what type of treatment have you had? \_\_\_\_\_

**Symptom 3** \_\_\_\_\_

**Patient's Signature (Or Guardian):** \_\_\_\_\_ **Date:** \_\_\_\_\_

Dr. Heath Gallentine & Assoc  
131 Prosperous Place Suite 15  
Lexington, KY 40509



Phone (859) 264-1140  
Fax (859) 245-1190  
www.lexfamilychiro.com

**HIPAA Notice of Privacy Practices Acknowledgement  
Initial Uses Authorization Form  
Lexington Family Chiropractic PLLC**

Effective: 01-02-2005

By signing this form, you acknowledge that you were presented with a copy of the Notice of Privacy Practices of Lexington Family Chiropractic PLLC. Our Notice of Privacy Practices provides information about how we may use and disclose your protected health information (PHI). We encourage you to read it in full.

Our Notice of Privacy Practices is subject to change. The most current Notice of Privacy Practices will be placed on display in the office at all times. You may obtain additional copies of our most current notice by requesting it from our privacy official, Kristy Gallentine.

If you have any questions regarding this notice or our health information privacy policies, please contact: Kristy Gallentine

You can reach the Privacy Official at: Lexington Family Chiropractic PLLC, 131 Prosperous Place Suite 15, Lexington, KY 40509, 859-264-1140.  
Hours Available: A message may be left for our privacy official any time the clinic is open and your call will be returned within 7 business days.

List any names for individuals you authorize us to speak to regarding your PHI and check the specific PHI authorized:

1. \_\_\_\_\_ ☐ All PHI    ☐ Appt Info Only    ☐ Specific: \_\_\_\_\_
2. \_\_\_\_\_ ☐ All PHI    ☐ Appt Info Only    ☐ Specific: \_\_\_\_\_
3. \_\_\_\_\_ ☐ All PHI    ☐ Appt Info Only    ☐ Specific: \_\_\_\_\_

Patient Name (Print): \_\_\_\_\_

Patient/Personal Representative (Signature): \_\_\_\_\_

Relationship of Personal Representative to Patient: \_\_\_\_\_

Date of Signature: \_\_\_\_\_

=====Staff Use Only=====

Staff complete only if NO signature is obtained, If it is not possible to obtain the patients acknowledgement, describe the good faith efforts made to obtain the individuals acknowledgement, and the reasons why the acknowledgement was not obtained.

Patient refused to sign this acknowledgement even though the patient was asked to do so and the patient was given the Notice of Privacy Practices

Other: \_\_\_\_\_

Staff Signature: \_\_\_\_\_ date: \_\_\_\_\_



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## **FINANCIAL POLICY**

Lexington Family Chiropractic strives to provide the best quality of services to our patients. This letter is to acquaint you with our office billing procedures.

### **An Overview of Our Billing Procedure**

#### **PATIENTS WITH INSURANCE**

We participate with most major insurance plans. Each plan's chiropractic benefits are different, therefore it is your responsibility to know what is covered under your plan, your eligibility, and your benefits. Based on your chiropractic benefits through your insurance, it will determine your out-of-pocket expense.

**\*\*\*Please note:** We may get information from your insurance company regarding your chiropractic coverage, however, we are not responsible for any misinformation or incomplete information we receive from them. It is ultimately your responsibility to know your benefits. Benefits quoted to us are not a guarantee of payment. Also, your benefits can change throughout the year depending on your plan coverage—therefore, the amount you owe could change throughout the year. We do our best to provide you with the best information that we know at the time of service, however, any changes from that processed by your insurance company is not our fault or responsibility. **The coverage from your insurance company depends upon the plan purchased by his/her employee, not the fees of the doctor.**

Each procedure done in our office, which includes an exam, x-rays, chiropractic adjustment, and therapies must be billed to the insurance company separately for reimbursement.

#### **SECONDARY INSURANCE**

It is your responsibility to provide us with any secondary insurance that you have. We will submit to your secondary once we receive your processed visits from your primary. Please note that most secondary insurances only cover coinsurances and may not cover copays and/or deductibles. The amount owed after processing through your secondary still remains your responsibility.

#### **PATIENTS WITHOUT INSURANCE**

Our office provides a "Time of Service Fee" for those without insurance. This fee is due in full at the time of the visit.

#### **MEDICARE**

We do accept assignment from Medicare. Medicare will only cover manipulation of the spine. Medicare pays 80% of the allowable fee once your deductible has been met. You are required to pay the deductible and the remaining 20%. Any non-covered services and fees will be discussed with you before those treatments occur. You will be required to sign an Advanced Beneficiary Notice (ABN) regarding any non-covered services.

#### **PERSONAL INJURY OR AUTOMOBILE ACCIDENTS**

We will submit your care to your auto insurance, however, we need your auto insurance company's name, address, claim adjuster's name and contact info. We also need your claim number to process the visits. Notify our office immediately if an attorney is representing you. Although you are ultimately responsible for your bill, we may wait for settlement of your claim after your care is initiated. Once the claim is settled or if you suspend or terminate care, any fees for services are due by you immediately.

#### **"ON THE JOB" INJURY (WORKER'S COMPENSATION)**

If you are injured on the job, you will need to inform your employer of the accident and obtain the name and address of the carrier of their insurance. If your employer does not provide us with this information, if a settlement has not been made within three months, or if you suspend or terminate care, any fees and services are due by you immediately.

Initial \_\_\_\_\_



## **FINANCIAL POLICY (CONT)**

### **Your Responsibility As The Patient**

As a patient at our office, you have a responsibility to do the following:

- 1) Patients **must provide us with a copy of your insurance card** for accurate billing. If your insurance changes, it is your responsibility to give us your updated card.
- 2) Patients are responsible for paying their copay, coinsurances, and deductibles at the time of service. Any quotes given to you from our staff are an estimate. Our office can **NEVER** guarantee insurance coverage for any service provided by our office. If you are unsure of your coverage benefits, call the customer service number on your insurance card or talk with someone in your HR department. **It is the patient's responsibility to be aware of how their insurance plans work and your benefit package. Every patient's insurance policy is different and it is beyond the ability of our staff to know the benefits of every plan.**
- 3) Patient's are responsible for paying all charges not covered by their health insurance plans.
- 4) The office will submit a claim up to two times per appointment; further insurance appeal will become the patient's responsibility.
- 5) **Since the agreement with your insurance carrier is a private one, we do not routinely research why an insurance carrier has not paid or why it paid less than anticipated for care.** Your insurance company will let you and our office know if further information is needed from us (i.e: x-rays, written documentation, etc.)
- 6) **Patient's are responsible for balances in full 30 days after your first statement is sent.** The practice cannot carry balances longer than 90 days. **Balances over 90 days will be sent to collections.** In the event that a patient's account is turned over to collections, 10% of that total will be added to the account. The patient is also responsible for all collection fees charged by the collection agency. It is understood and agreed that x-rays will not be released if there is a balance on a patient's account.
- 7) Patient's are responsible for all returned personal checks. **A service charge of \$30 will be assessed for all returned checks.**
- 8) Patients are responsible to call or text for any appointments that need to be canceled or changed.. **A \$25 fee will be charged for all appointments that are no-showed.**

### **Assignment Of Benefits**

I authorize that any insurance benefits or reimbursement for services rendered which amounts would otherwise be payable to me under any insurance, pre-paid healthcare plan, or Medicare, be made directly to:

Lexington Family Chiropractic, PLLC  
Dr. Heath Gallentine  
131 Prosperous Place Suite 15  
Lexington, KY 40509

*I have read, accept, and understand the above Financial Policy of Lexington Family Chiropractic and agree to all payment terms. My signature gives this office permission to give out any pertinent information to any insurance company, attorney, or adjustor who needs this information to facilitate the payment of a claim. I also authorize the charge of a \$25 fee for any appointments that are no-showed. A photocopy of this form shall be deemed valid.*

Patient Name (Print): \_\_\_\_\_

Patient/Personal Representative (Signature): \_\_\_\_\_

Relationship of Personal Representative to Patient: \_\_\_\_\_

Date of Signature: \_\_\_\_\_

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## **INFORMED CONSENT TO TREAT**

I, \_\_\_\_\_, hereby request and consent to the performance of conservative, noninvasive chiropractic procedures, including spinal manipulation/adjustment and various modes of physiotherapy, diagnostic x-rays, and any supportive therapies on me (or on the patient named below, for whom I am legally responsible) by Dr. Gallentine and/or other licensed doctors of chiropractic and support staff who now or in the future treat me while employed by, working or associated with or serving as back-up for Dr. Gallentine, including those working at Lexington Family Chiropractic, whether signatories to this form or not.

### **Nature of Chiropractic Treatment**

Prior to beginning treatment, you will be given a physical examination that can include range of motion testing, muscle strength testing, palpation, orthopedic testing, neurological testing, and x-rays. Once your condition has been diagnosed, the primary method of treatment will be spinal manipulation, also known as spinal adjustment. An adjustment is a quick, precise movement of the spine over a short distance. Adjustments are usually performed by hand but may be performed by a hand-guided mechanical instrument, such as an Activator. During a spinal adjustment, you may feel a “click” or “pop”, such as the noise when a knuckle is “cracked”, and you may feel movement of the joint. This sound is created by gas escaping the joints upon movement and is completely safe. Various physical therapy procedures, such as hot or cold packs, electric muscle stimulation, traction, stretching, and exercises may also be used.

### **Treatment Results And Risks**

I understand and I am informed that, as is with all healthcare treatments, results are not guaranteed and there is no promise to cure. I further understand and I am informed that, as is with all healthcare treatments, in the practice of chiropractic, there are some risks to treatment, including, but not limited to, soreness, muscle spasm for short periods of time, aggravating and/or temporary increase in symptoms, lack in improvement of symptoms, fractures, disc injuries, strokes, dislocations and sprains, and physical therapy burns.

I do not expect the doctor to be able to anticipate and explain all risks and complications, and I wish to rely on the doctor to exercise judgment during the course of the procedure which the doctor feels at the time, based upon the facts then known, is in my best interests.

### **Alternative Treatments Available**

I further understand that there are treatment options available for my condition other than chiropractic procedures. These treatment options include, but not limited to: self-administered, over-the-counter analgesics; medical care with prescription drugs such as anti-inflammatories, muscle relaxants, and painkillers; rest; steroid injections; bracing; surgery; no treatment. I understand and have been informed that I have the right to a second opinion and secure other opinions if I have concerns as to the nature of my symptoms and treatment options.

**I have read the explanation above of chiropractic treatment. I have had the opportunity to have any questions answered to my satisfaction. I have freely decided to undergo the recommended treatment, and hereby give my full consent to treatment.**

Patient Name (Print): \_\_\_\_\_

Patient/Personal Representative (Signature): \_\_\_\_\_

Relationship of Personal Representative to Patient: \_\_\_\_\_

Date of Signature: \_\_\_\_\_